

Requests filtered by that have been created and and filtered to **all categories** within

**DTA:** Days to Acknowledge    **DTC:** Days to Close    **O&O:** Open and Overdue

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Water Leak	5	4	0	1.6	0.0	0.0	0	0	5	0
Lights out in area.	4	4	0	4.0	0.0	0.0	0	0	4	0
Graffiti	3	1	0	4.6	0.0	28.0	0	0	3	0
Other	3	3	0	2.3	0.0	0.0	0	0	3	0
Park Maintenance	2	2	0	2.8	0.0	0.0	0	0	2	0
Street Sign	2	2	0	3.4	0.0	0.0	0	0	2	0
Illegal Dumping	2	2	0	4.9	0.0	0.0	0	0	2	0
Water Leak	2	2	0	4.5	0.0	0.0	0	0	2	0
Broken Sidewalk	1	1	0	5.3	0.0	0.0	0	0	1	0
Landscaping in Right-of-Way	1	1	0	5.4	0.0	0.0	0	0	1	0
Nuisance On Property	1	1	0	6.2	0.0	0.0	0	0	1	0
<b>Totals</b>	<b>30</b>	<b>27</b>	<b>0</b>	<b>3.4</b>	<b>0.0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>30</b>	<b>0</b>

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Request / Replace Trees	1	1	0	5.4	0.0	0.0	0	0	1	0
Trash/Debris	1	1	0	3.6	0.0	0.0	0	0	1	0
Lights out in area.	1	1	0	0.8	0.0	0.0	0	0	1	0
Trash/Debris	1	1	0	1.2	0.0	0.0	0	0	1	0
<b>Totals</b>	<b>30</b>	<b>27</b>	<b>0</b>	<b>3.4</b>	<b>0.0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>30</b>	<b>0</b>