

Requests filtered by that have been created and and filtered to **all categories** within

Showing Results from 4/1/2021 to 5/1/2021

DTA: Days to Acknowledge **DTC:** Days to Close **O&O:** Open and Overdue

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Other	4	2	0	2.5	0.0	0.0	0	0	4	0
Trash/Debris	2	2	0	1.2	0.0	0.0	0	0	2	0
Overgrown Vacant Lot	1	0	0	0.0	0.0	0.0	0	0	1	0
Street Hazard	1	1	0	4.8	0.0	0.0	0	0	1	0
Water Leak	1	0	0	0.0	0.0	0.0	0	0	1	0
Other	1	1	0	4.1	0.0	0.0	0	0	1	0
Trash/Debris	1	1	0	4.3	0.0	0.0	0	0	1	0
Abandon building	0	0	0	0.0	0.0	0.0	0	0	0	0
Broken Sidewalk	0	0	0	0.0	0.0	0.0	0	0	0	0
Graffiti	0	0	0	0.0	0.0	28.0	0	0	0	0
Landscaping in Right-of-Way	0	0	0	0.0	0.0	0.0	0	0	0	0
Park Maintenance	0	0	0	0.0	0.0	0.0	0	0	0	0
Nuisance On Property	0	0	0	0.0	0.0	0.0	0	0	0	0
Request New Street/Park Light	0	0	0	0.0	0.0	0.0	0	0	0	0
Trees blocking lights.	0	0	0	0.0	0.0	0.0	0	0	0	0
Totals	11	7	0	2.9	0.0	-	0	0	11	0

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Lights out in area.	0	0	0	0.0	0.0	0.0	0	0	0	0
Request / Replace Trees	0	0	0	0.0	0.0	0.0	0	0	0	0
Street Sign	0	0	0	0.0	0.0	0.0	0	0	0	0
Illegal Dumping	0	0	0	0.0	0.0	0.0	0	0	0	0
Remove Dead Animal	0	0	0	0.0	0.0	0.0	0	0	0	0
Abandon building	0	0	0	0.0	0.0	0.0	0	0	0	0
Broken Sidewalk	0	0	0	0.0	0.0	0.0	0	0	0	0
Graffiti	0	0	0	0.0	0.0	0.0	0	0	0	0
Illegal Dumping	0	0	0	0.0	0.0	0.0	0	0	0	0
Landscaping in Right-of-Way	0	0	0	0.0	0.0	0.0	0	0	0	0
Lights out in area.	0	0	0	0.0	0.0	0.0	0	0	0	0
Nuisance On Property	0	0	0	0.0	0.0	0.0	0	0	0	0
Overgrown Vacant Lot	0	0	0	0.0	0.0	0.0	0	0	0	0
Park Maintenance	0	0	0	0.0	0.0	0.0	0	0	0	0
Request / Replace Trees	0	0	0	0.0	0.0	0.0	0	0	0	0
Remove Dead Animal	0	0	0	0.0	0.0	0.0	0	0	0	0
Request New Street/Park Light	0	0	0	0.0	0.0	0.0	0	0	0	0
Street Hazard	0	0	0	0.0	0.0	0.0	0	0	0	0
Totals	11	7	0	2.9	0.0	-	0	0	11	0

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Street Sign	0	0	0	0.0	0.0	0.0	0	0	0	0
Tree blocking lights.	0	0	0	0.0	0.0	0.0	0	0	0	0
Water Leak	0	0	0	0.0	0.0	0.0	0	0	0	0
Totals	11	7	0	2.9	0.0	-	0	0	11	0