

Requests filtered by that have been created and and filtered to **all categories** within

## Showing Results from 9/1/2021 to 10/1/2021

**DTA:** Days to Acknowledge    **DTC:** Days to Close    **O&O:** Open and Overdue

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Street Hazard	6	5	0	2.7	0.0	0.0	0	0	6	0
Illegal Dumping	6	2	0	9.8	0.0	0.0	0	0	6	0
Nuisance On Property	4	2	0	2.0	0.0	0.0	0	0	4	0
Other	4	4	0	4.1	0.0	0.0	0	0	4	0
Lights out in area.	3	1	0	8.4	0.0	0.0	0	0	3	0
Street Sign	3	2	0	2.0	0.0	0.0	0	0	3	0
Trash/Debris	2	1	0	0.0	0.0	0.0	0	0	2	0
Other	2	0	0	0.0	0.0	0.0	0	0	2	0
Park Maintenance	1	1	0	0.0	0.0	0.0	0	0	1	0
Overgrown Vacant Lot	1	1	0	5.7	0.0	0.0	0	0	1	0
Trees blocking lights.	1	0	0	0.0	0.0	0.0	0	0	1	0
Illegal Dumping	1	1	0	3.2	0.0	0.0	0	0	1	0
Trash/Debris	1	0	0	0.0	0.0	0.0	0	0	1	0
Water Leak	1	0	0	0.0	0.0	0.0	0	0	1	0
<b>Totals</b>	<b>36</b>	<b>20</b>	<b>0</b>	<b>3.7</b>	<b>0.0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>36</b>	<b>0</b>