

Requests filtered by that have been created and and filtered to **all categories** within

Showing Results from 4/1/2022 to 5/1/2022

DTA: Days to Acknowledge **DTC:** Days to Close **O&O:** Open and Overdue

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Illegal Dumping	6	1	0	2.3	0.0	0.0	0	0	6	0
Trash/Debris	5	2	0	3.8	0.0	0.0	0	0	5	0
Street Hazard	4	0	0	0.0	0.0	0.0	0	0	4	0
Nuisance On Property	3	1	0	1.3	0.0	0.0	0	0	3	0
Street Hazard	3	0	0	0.0	0.0	0.0	0	0	3	0
Lights out in area.	2	0	0	0.0	0.0	0.0	0	0	2	0
Other	2	0	0	0.0	0.0	0.0	0	0	2	0
Trash/Debris	2	0	0	0.0	0.0	0.0	0	0	2	0
Other	1	0	0	0.0	0.0	0.0	0	0	1	0
Broken Sidewalk	1	0	0	0.0	0.0	0.0	0	0	1	0
Totals	31	4	0	2.8	0.0	-	0	0	31	0

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Nuisance On Property	1	0	0	0.0	0.0	0.0	0	0	1	0
Street Sign	1	0	0	0.0	0.0	0.0	0	0	1	0
Abandon building	0	0	0	0.0	0.0	0.0	0	0	0	0
Broken Sidewalk	0	0	0	0.0	0.0	0.0	0	0	0	0
Graffiti	0	0	0	0.0	0.0	28.0	0	0	0	0
Landscaping in Right-of-Way	0	0	0	0.0	0.0	0.0	0	0	0	0
Park Maintenance	0	0	0	0.0	0.0	0.0	0	0	0	0
Overgrown Vacant Lot	0	0	0	0.0	0.0	0.0	0	0	0	0
Request New Street/Park Light	0	0	0	0.0	0.0	0.0	0	0	0	0
Trees blocking lights.	0	0	0	0.0	0.0	0.0	0	0	0	0
Lights out in area.	0	0	0	0.0	0.0	0.0	0	0	0	0
Request / Replace Trees	0	0	0	0.0	0.0	0.0	0	0	0	0
Street Sign	0	0	0	0.0	0.0	0.0	0	0	0	0
Remove Dead Animal	0	0	0	0.0	0.0	0.0	0	0	0	0
Totals	31	4	0	2.8	0.0	-	0	0	31	0

Category	Created	Ack	Closed	DTA	DTC	SLA Days	% in SLA	Overdue	Open	O&O
Water Leak	0	0	0	0.0	0.0	0.0	0	0	0	0
Abandon building	0	0	0	0.0	0.0	0.0	0	0	0	0
Graffiti	0	0	0	0.0	0.0	0.0	0	0	0	0
Illegal Dumping	0	0	0	0.0	0.0	0.0	0	0	0	0
Landscaping in Right-of-Way	0	0	0	0.0	0.0	0.0	0	0	0	0
Overgrown Vacant Lot	0	0	0	0.0	0.0	0.0	0	0	0	0
Remove Dead Animal	0	0	0	0.0	0.0	0.0	0	0	0	0
Park Maintenance	0	0	0	0.0	0.0	0.0	0	0	0	0
Request / Replace Trees	0	0	0	0.0	0.0	0.0	0	0	0	0
Request New Street/Park Light	0	0	0	0.0	0.0	0.0	0	0	0	0
Tree blocking lights.	0	0	0	0.0	0.0	0.0	0	0	0	0
Water Leak	0	0	0	0.0	0.0	0.0	0	0	0	0
Totals	31	4	0	2.8	0.0	-	0	0	31	0